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| Search Notes  | Application/Control No. 10780915 | Applicant(s)/Patent Under Reexamination SMOLINSKI, BRENT |
| | Examiner Jakovac, Ryan J | Art Unit 2109 |

| SEARCHED | | | |
|---------------|--------------------|-----------|----------|
| Class | Subclass | Date | Examiner |
| 709 | 227 with text | 9/4/2007 | RJ |
| 709 | 223, 224 with text | 9/24/2007 | RJ |
| 307 with text | | 9/24/2007 | RJ |

| SEARCH NOTES | | |
|--|-----------|--------------|
| Search Notes | Date | Examiner |
| searched google for 'automated chat system' found company Active point, researched companies patents in East. Search results enclosed. | 8/29/2007 | Ryan Jakovac |
| Used synonymn 'virtual help desk' to find prior art in east | 8/29/2007 | Ryan Jakovac |

| INTERFERENCE SEARCH | | | |
|---------------------|----------|------|----------|
| Class | Subclass | Date | Examiner |
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